



Microsoft Dynamics 365 Business Central

Documentation



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M-Connect Overview

M-Connect is simple the preeminent connector seamlessly integrating Business Central with Magento, Shopify and Big Commerce. M-Connect offers:

- 1. Simplicity
- 2. High Performance
- 3. Reliability
- 4. Flexibility

Core integration processes are:

- 1. Orders
- 2. Customers
- 3. Inventory
- 4. Prices
- 5. Products
- 6. Invoices
- 7. Shipments
- 8. Credit Memos *
- 9. RMA*

M-Connect uses Business Central validation to guarantee that data imported or exported from Business Central follows all Microsoft Best Practices

For Magento you can download M-Connect from <u>Releases · MalibuCommerceDev/mconnect-</u> <u>magento2 · GitHub</u>. For Shopify and Big Commerce Malibu Commerce will create an AWS hosted middleware extension that schedules process frequency and manages a multitude of options.

For supported version see www.malibucommerce.com

*Magento only



Microsoft Dynamics 365 Business Central Setup

A. M-Connect Web Shop Setup table

The Web Shop Setup table is used to set the defaults upon customer and order creation per E-Commerce store. Search for Web Shop and look for Web Shop Setup

Dynamics 365 Bu	siness Central					c
	CRONUS USA	, Inc. Sales∨	Purchasing	Tell me what you want to do	2 ×	
	Sales Orders It	ems Customers	- Item Journals	web		
	Headline			Go to Pages and Tasks	Show all (7)	
	Good	aftorn	oonl	> Web Sources	Administration	> Sales
	0000	allenn	JON:	> Web Services	Lists	> Reports > History
				> Web Shop Setup	Administration	
	• 0 0			Go to Reports and Analysis		
	Activities \lor			Assign Items to Web Shop	Reports and Analysis	
	For Release		Sales Orders	AMC Banking 365 Webservice Log	Archive	
	Sales Quotes - Open	Sales Orders - Open	Ready To Sh			it M
	Ó	$\dot{2}$	6	Didn't find what you were looking for? Try exploring		
	<u> </u>	20	0			

And then the Web Shop Setup Table appears with the following options:

mamics 3	65 Business Central Web Shop Setup Wo	rk Date: 1/27/2022												Q ✓ Saved	Ω □ □	© 5 ,*	
	ρ Search + New	w 🐺 Edit List	🛍 Delete	🕼 Open in Excel											7	'≣	
	Store No. †	Description		Shipping Fee Type	Shipping Fee No.	Guest Customer No.	Sales Order Nos.	Sales Credit Memo Nos.	Customer Nos.	Sync Con	Order Discount Account No.	Sales Rep Customer Group	Magento URL		,	vlagento	
	→ 1 :	E-Commerce		GL Account	45100		S-ORD-1	S-CR	CUST		45200						
En	ter in tl	he Stor	re No														

a. The store No. needs to correspond with the Store ID in E-Commerce, please ask your e-commerce provider to supply you with the website id(s) you are using.





2. Enter in a Description so users know which store this is

a. User defined description of the E-Commerce store



3. Select the Guest Customer No. here

- **a.** When a customer does not create an account on the website, all orders come into Microsoft Dynamics 365 Business Central under one customer card.
- **b.** Select the Dynamics 365 Business Central customer card which will be used for all guest customer sales orders



4. Select a Sales Order Nos. Series

a. If E-Commerce sales orders need to be created with a unique numbering series, select the Sales order number series. If left blank M-Connect will create sales orders in sequence



5. Select Sales Credit Memo Number - Not a required field





- 6. Select a Customer Nos.
 - **a.** Select the Customer number series for new customers created from E-Commerce



7. Set your Customer Posting Group

a. Used to set the default Customer posting group upon new customer creation



8. Set your Customer Gen. Bus. Posting Group

a. Used to set the default Customer Gen. Bus. Posting Group upon new customer creation



9. Select your Customer Payment Terms

a. Used to set the default Customer Payment Terms upon new customer creation



b.

10. Select your Customer Payment Method

a. Used to set the default Customer Payment Method upon new customer creation



Cust. Payment Method Code ACCOUNT

11. Select your Default Customer Location code

a. Used to set the default Customer Location Code upon new customer creation



Select a Shipping Fee Type

- **b.** This is used to create a line on the sales order for the shipping charge fee from the e-commerce platform
- c. Select either G/L Account or Resource for freight charged on the web

Shipping Fee Type	
GL Accour ~	
Shipping Fee Type Gin्तरcount	

12. Select a Shipping Fee No.

- **a.** This is used to post the shipping amount to the correct g/l accounts
- **b.** Select the account to apply the freight charge to



13. Select your Order Discount Account No.

a. This is used to create a line on the sales order to account for coupon codes or additional web discounts

7



b. Select the G/L account that will be used to apply E-Commerce discounts



14. Sales representative Customer Group

Add sales representative customer group for automatic posting in Business Central



15. Tax G/L Account No.

a. Select the G/L account that will be used to apply order tax



16. Magento URL - Not a required Field

- **a.** The URL for the Magento admin environment; not used for Shopify, Big Commerce or other E-Commerce platforms
- **b.** Used for instantly creating items from Business Central to E-Commerce



17. Magento Key - Not a required field

a. This is the trigger password set in Magento (See E-Commerce Setup section below) Not used for Shopify, Big Commerce or other E-Commerce platforms





18. Sync Contacts - Not a required field

- **a.** If you are using contacts in Business Central and need to sync them to become customers in e-commerce, check this box.
- **b.** Check this box to sync contacts from Business Central to E-Commerce



19. Auto Create Ship-to - Not a required field

a. If checked, new ship-to address cards will be created upon order creation when a new shipping address is created in E-Commerce





B. Setup WSHOPDOC Number Series in No. Series Table

1. Search on the Number or NO Series and click on No. Series



2. Click on +New and create a new series called WSHOPDOC

NO S	FRIESI	WORK	DATE	3/23/2021

🗸 SAVED 📝

Search +	New	🔟 Delete 🛛 Navigate	Series	Show Attached	💶 Open in Exc	el	∇	=
CODE ↑		DESCRIPTION	STARTING NO.	ENDING NO.	LAST DATE USED	LAST NO. USED	DE NOS.	MA
WMS-PAO	:	Whse. Internal Put-away	WA000001	WA999999	_	_		
WMS-PICR		Whse. Pick	PI000001	PI999999	1/1/2020	PI000002		
WMS-PICK+		Registered Whse. Pick	P_000001	P_999999	1/1/2020	P_000002		
WMS-PIO		Whse. Internal Pick	WI000001	WI999999	_	_		
WMS-PUT		Whse. Put-away	PU000001	PU999999	1/1/2020	PU000002		
WMS-PUT+		Registered Whse. Put-away	PU_000001	PU_999999	1/1/2020	PU_000001		
WMS-RCPT		Whse. Receipt	RE000001	RE999999	1/1/2020	RE000004		
WMS-RCPT+		Posted Whse. Receipt	R 000001	R_999999	1/1/2020	R_000002		
WMS-SHIP		Whse. Ship	SH000001	SH999999	1/1/2020	SH000004		1
VMS-SHIP+		Posted Whse, shpt.	S_000001	S_999999	_	_	🛛 🔰	Ļ
WORKCTR		Work Centers	W00010	W99990	_	_		
NSHOPDOC	:	Web Shop documents	WS00001		4/28/2021	WS303760		

3. Select Manuel and Automatic



Setup Security Roles

A. Create new MCONNECT user and Add Table Data to BASIC Role:

Search for Permission and click on Permission Sets:

TELI≥ ME WHAT YOU WANT TO DO	$_{a^{\mu}}$ \times
permis	
Go to Pages and Tasks	Show all (5)
> Permission Sets	Lists
> Effective Permissions	Administration
> Payment Terms	Administration

Click on + New and create a new M-Connect User with a name, Extension type plus name

0 5	Rearch + New	Edit List	🛱 Delete	E Dermissions	Star Groups	Conv Permission Set	Import Permission Sets	Concert Dermission Sets	Dermission Set hullser	🗸 =
- 5		Curt List	Denete		- oser oroups	- copy remission set	Ly import remission sets	Le capore remission octo	- remission set by oser	
	Permission Set 1		Name		Type †	Extension Na	ime			
	AMCBANKING365F	UND	AmcBan	king365Fundament	als Perm Extension	AMC Bank	ing 365 Fundamentals		Sustem Domnissions	
	DIOT - LOCALIZATIO	NC	DIOT - L	ocalization for Mex	ico Extension	DIOT - Loc	alization for Mexico		system Permissions V	
	ESSENTIALBUSINES	SHEA	Essentia	l Business Headline	s Extension	Essential B	usiness Headlines		Object Type	
	IMAGE ANALYZER		Image A	nalyzer	Extension	Image Ana	lyzer		T Ubject I	UT Object Name
	INTELLIGENTCLOUE	DBASE	Intellige	nt Cloud Base	Extension	Intelligent	Cloud Base		(There is nothing to sho	ow in this view)
	INTELLIGENTCLOUE	DBC	Intellige	nt Cloud Business C	en Extension	Business C	entral Intelligent Cloud			
	LATE PAYMENT PRE	DICT	Late pay	ment prediction	Extension	Late Payme	ent Prediction			
\rightarrow	MCONNECT	1	M-Conn	ect	Extension	Malibu Cor	nnector			
	PAYPALSTANDARD		PayPalSt	andard Permissions	Extension	PayPal Pay	ments Standard			
	PAYPALSTANDARDP	READ	PayPalSt	andard Read Permi	ssion Extension	PayPal Pay	ments Standard		Tenant Permissions ~	
	SALESANDINVENTO	DRYFOR	Sales An	d Inventory Foreca	st Extension	Sales and I	nventory Forecast			
	SENDTOEMAILPRIN	ITEXTE	SendToE	mailPrintExtension	Perm Extension	Send To En	nail Printer		Object Type † Object	ID 1 Object Name
	ADCS ALL		ADCS U	ser	System				TH D	
	ADCS SETUP		ADCS Se	et-up	System				Table Data : 50	015
	BANKDEC-EDIT		Edit Ban	k Recs	System				Table Data 50	016
	BANKDEPOSIT-EDIT	r	Edit Ban	k Deposits	System				Table Data 50	017
	BANKDEPOSIT-POS	π	Post Bar	nk Deposits	System				Table Data 50	1018
		770	0.10							



B. Add Table Data to new MCONNECT Role:

PERMISSION SETS WORK DATE: 1/27/202		SSIONS WORK	DATE: 1/27/2022					√ SA	VED 📑	2
🔎 Search + New 📑 Edit List	×F	ermission sets o	f type System an	d Extension ca	nnot be changed. C	nly permissi	on sets of type	Use Don'	t show a	~
Permission Set †	,₽ s	earch 🕂 New	🐯 Edit List	📋 Delete	T Select Permis	sion Set	🕨 Start 🔳	Stop …	∇	
AMCBANKING365FUNDA										
DIOT - LOCALIZATION	Genera	al								
ESSENTIALBUSINESSHEA	Permis	sion Set			MCONNECT					
IMAGE ANALYZER										
INTELLIGENTCLOUDBASE										
INTELLIGENTCLOUDBC	Ot t	oject Type	Object ID 1	Object Name		Read	Insert	Modify	Delete	
LATE PAYMENT PREDICT	\ -		object to 1	object Name		V	rennission	rennission	remission	
→ MCONNECT		ible Data :	50015			Yes	Yes	Yes	Yes	
PAYPALSTANDARD	Ta	ble Data	50016			Vee	Tes Vee	Ves	Vee	
PAYPALSTANDARDREAD	Id	ble Data	50017			Vee	Vee	Vec	Vee	
SALESANDINVENTORYFOR	Ta	ble Data	50010			Voc	Voc	Voc	Voc	
SENDTOEMAILPRINTEXTE	Ta	ble Data	50019			Voc	Voc	Voc	Voc	
ADCS ALL	Ta	ble Data	50020			Vac	Vec	Vec	Voc	
ADCS SETUP	Ta	ble Data	50021			Yes	Ves	Yes	Yes	
BANKDEC-EDIT	Ta	ble Data	50022			Vec	Vec	Vec	Vec	
BANKDEPOSIT-EDIT	Ta	ble	50015			105	165	105	103	
BANKDEPOSIT-POST	Ta	ble	50016							
BANKDEPOSIT-POSTED	Ta	ble	50017							
BANKREC-POST	Ta	ble	50018							
BANKREC-POSTED	Ta	blo	50010							



Mapping Business Central Entities:

A. Payment Method Mapping

Map E-Commerce payment methods to the correct corresponding Business Central payment method



On the 'Web Payment Method' field add the corresponding Payment Method

₽ Se	earch + N	w	😨 Edit List 📋 Delete 🛛 😨 Tra	nslation 🔠 C	pen in Excel	More	options					
Co	ode †		Description	Bal. Account Type	Bal. Account No.	Direct Debit	Direct Debit Pmt. Terms Code	Pmt. Export Line Definition	Bank Pmt. Type	SAT Method of Payment	Use for Invoi	Web Payment Method
AC	COUNT		Payment on account	G/L Account								
BA	NK		Bank Transfer	G/L Account								· · · · · · · · · · · · · · · · · · ·
BN	KCONVDO		Bank Data Conversion for Domestic	. G/L Account								
BN	IKCONVINT		Bank Data Conversion for Internati	G/L Account								× .
\rightarrow CA	RD	- 1	Card payment	G/L Account								credit card
CA	SH		Cash payment	G/L Account	11200							
CH	IECK		Check payment	G/L Account								
GIF	RO		Giro transfer	Bank Account	GIRO							
INT	TERCOM		Intercompany payment	G/L Account								
MU	JLTIPLE		Multiple payment methods	G/L Account								
PAY	YPAL		PayPal payment	G/L Account								



B. Shipping Agent/Service Mapping

A. Map your E-Commerce shipping agent/service methods to the correct corresponding Business Central agent/service method

Search for Shipping Agent and add the corresponding E-Commerce names in the Web Shipping Agent column

SHIPP	PING AGENTS WOR	K DATE: 1/27/2022					√ SAVED		
و م	Search + New	🐺 Edit List 📋 I	Delete 🚺 Open in Excel Navigate	Fewer options				V	-
	Code †		Name		Internet Address	Web Shipping Agent			
	DHL		DHL Systems, Inc.		www.dhl.com/track/track.post-track?awb=%1&origin=United Kingd				
	FEDEX		Federal Express Corporation		www.fedex.com/cgi-bin/track_it?trk_num=%1&dest_cntry=%2&ship				
	FLATRATE		own			flatrate			
	OWN LOG.		Own Logistics						
	LIDC		United Darcel Consist of America Jac		unwuanns uns com/tracking/tracking.cgi2tracknum=961	lips			_

Within the Shipping Agent click on "related" then "line" then Shipping Agent service. Add the corresponding E-Commerce Shipping Agent Service to the Web Shipping Agent column

HIPMENT METHODS					√ SAVED
	😨 Edit List 📋 Delete 🛛 🕃 Trans	slation Show Attache	d 🛛 🚺 Open in Ex	cel More options	Y
CODE †	DESCRIPTION	SHIPPING AGENT CODE	E-SHIP AGENT SERVICE	DESCRIPTION 2	WEBSITE SHIPMENT METHOD NAM
3	Securicor			G4S Securicor for International importi	
30	becaricor			o to occurred to international importan	
4	UPS Next Day Air Early A.M.			Guarantees delivery on weekdays by 8:	_
5	UPS Next Day Air			Guarantees delivery by 10:30 a.m., noo	Overnight (UPS) - 1 Business Day - 1
6	UPS Next Day Air Saver			Guarantees next day delivery by 3:00 p	
7	UPS 2nd Day Air A.M.			Guaranteed delivery before noon on th	
8	UPS 2nd Day Air	UPS	2ND DAY AIR	Guaranteed on-time delivery by the en	Free Shipping
9	UPS 3 Day Select			Guarantees delivery within 3 business	
CFR	Cost and Freight				
CIF	Cost Insurance and Freight				
CIP	Carriage and Insurance Paid				
CPT	Carriage Paid to				
DAF	Delivered at Frontier				
DDP	Delivered Duty Paid				



1. Search for assign and select the report Assign Items to Web Shop



- 2. Set the Web Shop code field to the Store No. from the MC webshop setup table to the customers/items you filter on.
- 3. Select if you are web enabling the items or customers in the "Create For" field.
- 4. For Items, fill in the filters you wish to use to web enable the correct items
- 5. For customers, fill in the filters you wish to use to web enable the correct customers.
- 6. Click schedule if you wish to set this report to run at a later time
- 7. Click OK to run the report now and web enable the customers or items

Dynamics 365 Bus	iness Central			
	GRONUS USA, Inc. Sal	es \lor Purchasing \lor Inver	ASSIGN ITEMS TO WEB SHOP	2
	این Sales Orders Items Custome	rs Item Journals Sales Jo	Web Shop Code	-
	HEADLINE		Create For · · · · · · · · · Item	
	Good morn	inal	Filter: Item	n Order
		inig.	× No	
			+ Filter	
	• 0		Filter totals by:	-
	Activities		× Variant Filter	
	Activities ~ SALES QUOTES - OPEN	SALES ORDERS - OPEN	+ Filter	
	0	21	Filter: Customer	
	>See more	>See more	×No	
	SALES ORDERS RELEASED NOT SHIP	PED	+ Filter	
	READY TO SHIP PARTIALLY SHIPPED	DELAYED AVERAGI DELAYED	Filter totals by:	
	6 0	14 75	+ Filter	•
	$\frac{1}{2}$		Schedule OK Canc	el



C. Mass initiate re-sync of all Customers, Items, Sales Prices, Inventory

In Business Central data will only re-sync if something changes in Business Central. Take for example, customers. A customer will sync over the first time it is created and marked web enabled but it will not sync over again unless something on the customer is changed. For inventory, an item will only sync over if there is a posted change that hits the item ledger entry table.

There could be times you may want to sync all customers, inventory, etc. over even if there has not been a change in Business Central that would automatically trigger this.

This report will allow you to select what you want to sync over in mass. Note: A re-sync of all data can be time consuming depending on the amount of data.

Go to Pages and Tasks	Show all (2
> Data Exchange Definitions	Lists
> Bank Export/Import Setup	Administration
> Capacity Constrained Resources	Administration
Go to Reports and Analysis	Show all (a
Init Table Change Log	Reports and Analysis
Init Customer Name Field	Reports and Analysis
国 Job WIP To G/L	Reports and Analysis

1. Search for INIT and click on the report Init Table Change log



Click on the appropriate files and trigger the resync to E-Commerce

F		
Export		
Customers		
Items · · · · · · · · · · · · · · · · · · ·		
Sales Orders		
Inventory		
Contacts		
Sales Prices		
Sales Line Discounts		
Date/Time Stamp	3/15/2021 9:28 AM	



A. Tracks all the data and processes that have been sent from Business Central to E-Commerce.

 \leftarrow OUTBOUND DOCUMENTS | WORK DATE: 1/27/2022 Manage Open in Excel 7 ≣ 2 No. 1 Method Created Date/Time Processed Date/Time Status Record Count WS0001 customer_export 11/12/2020 2:14 PM Processed 1 WS0002 customer_export 11/12/2020 2:15 PM Processed 0 WS0003 inventory_export 11/12/2020 2:15 PM Processed 0 11/12/2020 2:15 PM WS0004 shipment_export Processed 0 WS0005 11/12/2020 2:19 PM promo_export Processed 0 WS0006 11/12/2020 2:20 PM customer_export Processed 0 WS0007 item_export 11/12/2020 2:20 PM Processed 1 WS0008 11/12/2020 2:20 PM inventory_export Processed 0 WS0009 11/12/2020 2:20 PM 0 invoice_export Processed WS0010 11/12/2020 2:20 PM 0 shipment_export Processed WS0011 11/12/2020 2:25 PM 0 customer_export Processed

Search for Outbound and you view the below list screen with data exports



A. Tracks all the data and processes that have been sent from E-Commerce to Business Central.

Search for inbound and view a list of processes and errors

\leftarrow	INBOUND DOC	UMENT	IS WORK DATE:	3/23/2021				2
,	✓ Search	+ Ne	w Manage	Show Attache	ed 🛛 🚺 Open in Excel			
	NO. †		METHOD		CREATED DATE/TIME	PROCESSED DATE/TIME	STATUS	RECORD COUNT
	<u>WS104960</u>	:	customer_impo	ort	9/23/2020 11:31 AM	9/23/2020 11:31 AM	Processed	1
	WS104961		sales_order_im	port	9/23/2020 11:31 AM	9/23/2020 11:31 AM	Error	1
	WS104962		customer_impo	ort	9/23/2020 11:32 AM	9/23/2020 11:32 AM	Processed	1
	WS104963		sales_order_im	port	9/23/2020 11:32 AM	9/23/2020 11:32 AM	Processed	1
	WS105147		customer_impo	ort	9/23/2020 12:42 PM	9/23/2020 12:42 PM	Processed	1
	WS105148		sales_order_im	port	9/23/2020 12:42 PM	9/23/2020 12:42 PM	Error	1
	WS105158		customer_impo	ort	9/23/2020 12:48 PM	9/23/2020 12:48 PM	Processed	1
	WS105159		sales_order_im	port	9/23/2020 12:48 PM	9/23/2020 12:48 PM	Error	1

1. To resolve errors:

a. Open the process with the error by double clicking on the line

Hind INBOUND DOCUMENT | WORK DATE: 3/23/2021

+ 1 WS104961 · sales_order_import

√ SAVED

 \sim

1

Process Related Show Attached Navigate Fewer options General No. WS104961 Processed Date/Time 9/23/2020 11:31 Method sales_order_import Status Error Created Date/Time 9/23/2020 11:31 AM Record Count **Request Document**

NAV DOCUMENT NO.

Records ∨		
RECORD	KEY VALUE	

(There is nothing to show in this view)

Fields NAME VALUE Order mag_order_id 1041 3768117919788 mag_customer_id nav_customer_id C00090 email_address shenatest34@mc.com store_id 1 comment shipping_carrier usps FirstPackage shipping_method



- a. Click on Navigate and "View errors" to see the error
- b. Resolve the error as appropriate

 wsi04961 · request work date: 9/23/2021 Document Error Log 			2.4
🔎 Search Show Attached 🛛 🖾 Open in Excel			
RECORD KEY		ERROR TEXT	CRITICAL
<u>1041</u>	1	Unable to convert Shipping Agent value usps.	

a. Once resolved, click on "Process" and then "Reprocess" to allow the order/customer to be created

\leftarrow	INBOUND DOCUMENT WORK DATE: 3/23/2	021		+	۱.		√ SAVED	74
	WS104961 · sales	s_order_import						
	Process Related Show Attached	Navigate Fewer options						
	🖉 Reprocess							43
	No.	W5104961		Proce	ssed Date/Time	9/23/2020 11:31 AM	Ē	
	Method · · · · · ·	sales_order_import		Statu	5	Error	~	
	Created Date/Time	9/23/2020 11:31 AM	i	Recor	d Count		1	1



A. Item

Search for item and click on the appropriate item from the list view. To sync this item to E-Commerce, check the "Use in Webshop"

Process <u>Report</u> Item	History Special Sales Pces & Disco	unts Request Approv	val Show Attack	hed More option
Prices & Sales				Sho
Unit Price	4,000.00	Sales Unit of Measu	re ····· PCS	
Profit %	91.24	Sales Blocked	••••••	
Special Sales Prices & Di	View Existing Prices and Discounts	Tax Bus. Posting Gr.	(Price)	Dead
Special Sales Prices & Di	View Existing Prices and Discounts	Tax Bus. Posting Gr.	(Price)	Prod. 1
Special Sales Prices & Di · Replenishment > E-Commerce Use in WebShop · · · · · · ·	View Existing Prices and Discounts	Tax Bus. Posting Gr. Web Shop Assign	(Price) · · ·	Prod. 1
Special Sales Prices & Di · · Replenishment > · · · · · · · · · · · · · · · · · ·	View Existing Prices and Discounts	Tax Bus. Posting Gr. Web Shop Assign	(Price) · · ·	Prod.

E-Commerce tab

For Magento you can select which E-Commerce website this product should sync to. If left blank the item will sync to all websites within that Magento database; not supported for any other web platform

To re-sync the same product make a change to the item to re-trigger the same product to sync

B. Customer

To Sync a Customer to E-Commerce search for customer and select the appropriate customer from the list view. Click on "Web Enabled" to synch this customer to E-Commerce

O1121212 · Spotsmeye	er's Furnishingss
New Document Request Approval Customer Country/Region Code · · · · · US	Show Attached Actions Navigate Report Fewer options
Show on Map	
Invoicing >	DOMESTIC DOMESTIC LARGE AC
E-Commerce	
Web Enabled · · · · · · · · · · ·	Company Name
Magento Customer ID · · · · ·	Web Shop Assignment $\!$
	CUSTOM NO. † STORE NO. † DESCRIPTION
	01121212

For Magento you can select which E-Commerce website this product should sync to. If left blank the item will sync to all websites within that Magento database; not supported for any other web platform

Note: The customer must have a unique email address to be created in E-Commerce

To re-sync the same customer make a change to the customer to re-trigger the same customer sync

C. Sales Order

С

Search for "Sales" and select the sales order from the list view Ecommerce tab. An order synced from E-Commerce will have Created by WS checked and the E-Commerce order number will be displayed



SALES ORDER WORK DATE: 3/23/2021	(\mathcal{O})	+ 🖻	√ SAVED
1030 · Harry Hidding	<u> </u>		
Release Prepare Documents Order Confirmation Posting	Request Approval Show	Attached More options	
Subtotal Excl. Tax (MYR)	899.99	Total Excl. Tax (MYR)	899
Inv. Discount Amount Excl. Tax (MYR)	0.00	Total Tax (MYR)	0
Invoice Discount %	0	Total Incl. Tax (MYR)	899.
Shipping and Billing >			3/23/20
E-Commerce			
Created from WS		Web Order No. 200000099	

D. Shipment

- 1. All settings and options are set in E-Commerce
- 2. When an E-Commerce order is synced from Business Central, the item no., qty., tracking number, and carrier information are sent back to E-Commerce
- 3. A shipment is created in E-Commerce with the details provided
- 4. If standard E-Commerce functionality is used for credit cards:
 - a. The credit card will be captured for the amount that was shipped
 - b. A Magento invoice is also created
 - c. If the order shipped complete, the E-Commerce order status will be marked complete
 - d. If the order partially shipped, the remaining quantity would remain open until shipped complete

E. Invoice

- 5. If the order has payment terms:
 - a. When the invoice is created in Business Central, an invoice will be created in E-Commerce for the quantity invoiced
 - b. If the order shipped/invoiced complete, the E-Commerce order status will be marked complete

F. Customer Specific Pricing

6. The Sales price table is synchronized to E-Commerce



7. In E-Commerce, the prices are adjusted to match Business Central price calculation based on customer price group and specific price for a specific item/customer combination. This will also take into account the start/end date specified in the Business Central table

G. Inventory

8. Standard functionality will sync Qty. on Hand from Business Central to E-Commerce

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9. It will sync changes to the Item ledger entry table

Process Report Item History Special	Sales P., ces & Disco	unts Request Approval Sho	w Attached	More options
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Inventory				Show less
Shelf No. F4		Qty. on Job Quer		0
Created From Catalog It		Qty. op assembly Order		0
Search Description ······ BICYCLE		Cty. on Asm. Component		0
Inventory	42	Stockout Warning	Default (Yes)	~
Qty. on Purch. Order	0	Prevent Negative Invent	Default (No)	~
Qty. on Prod. Order	44	Net Weight		0
Qty. on Component Lines	0	Gross Weight		0
Oto an Salas Ordan	104	Unit Volume		0